Discipline Specific Knowledge, Skills, Behavior and Values

1. Students will demonstrate that they possess an acceptable level of management knowledge and skills, which includes management terminology, practices, and policies.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

2. Students will describe the impact of management principles and policies on both individual behavior and organizational performance.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

3. Students will describe the impact of internal and external factors related to management decision-making.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

4. Students will identify interpersonal management styles and describe their impact on individual and team behavior.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

5. Students will apply teamwork processes and practices by working collaboratively to accomplish management related tasks.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

6. Students will describe ethical decision-making processes and social responsibility related to management situations.

   (Applies to UCF Goals: Offer the best Undergraduate education available in Florida, Become more inclusive and diverse.)

Critical Thinking
1. Students will identify interpersonal management styles and describe their impact on individual and team behavior.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

2. Students will demonstrate critical thinking skills by analyzing and evaluating management specific problems, including those related to interpersonal issues, and using the results to make appropriate recommendations.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

**Communication**

1. Students will demonstrate effective written and oral communication skills related to topics in management.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

2. Students will apply teamwork processes and practices by working collaboratively to accomplish management related tasks.

   (Applies to UCF Goal: Offer the best Undergraduate education available in Florida.)

**Assessment of Management - B.S.B.A. Outcomes**

These outcomes will be assessed using a variety of assessment methods, including:

- Exams
- Individual and team projects
- Case studies
- Written papers
- Oral presentations